

Deborah.Easterling

From: Deborah.Easterling
Sent: Wednesday, October 16, 2013 1:50 PM
To: 'charles.terreni@terrenilaw.com'; Nelson, Jeff; 'jhoefer@willoughbyhoefer.com'; 'sellott@elliottlaw.us'
Subject: FW: WE NEED HELP NOW
Attachments: IMG_1954.JPG; 9 23 PM.JPG

From: Linda Stevenson [<mailto:lks@comporium.net>]
Sent: Wednesday, October 16, 2013 1:06 PM
To: Linda Stevenson
Subject: WE NEED HELP NOW

October 15, 2013, another problem for Tega Cay Residents! This has become an everyday event it seems....Utilities, Inc disrupting the lives of the citizens who pay for their services. A 12 inch water main broke and all the water rushed toward Lake Wylie via the storm water system. We hold this company accountable for violating the Pollution Control Act again due to this fact.

I had no pressure then no water! It seems as though Utilities, Inc/Tega Cay Water Service also chose last night October 15th to work on a driveway (in my neighborhood) that has been in need of repair for years. Would this type of work disrupt your life at nine thirty in the evening? This after a huge water main break on Tega Cay Drive, REALLY! They drained the fire hydrants and shut off the water without notification! Wow, we are so lucky there wasn't a fire on Point Clear Drive or other streets that were affected. Is this something that could have been done during the day time hours when many residents are at work in view of the fact that this repair was needed for years? Was there a more appropriate time as we had just experienced the water main break?

We MUST get relief from a company that provides such poor customer service!
Thank you for assistance NOW.

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